
FOR IMMEDIATE RELEASE

CONTACT:
Kevin Lee | Public Information Officer
Long Beach Transit
Direct Line: (562) 599-8533
General: (562) 591-8753
klee@lbtransit.com

Long Beach Transit Events Assist Customers With Disabilities and Seniors With New Fare Payment System

Photo and Application Processing Is Complimentary at Events

LONG BEACH, CALIF. (October 17, 2014) – On February 8, 2015, Long Beach Transit (LBT) will no longer sell paper bus passes. LBT will instead use a durable card-based system called TAP (Transit Access Pass). LBT customers will need to acquire a TAP card to purchase Long Beach Transit bus passes. In an effort to assist LBT customers who are seniors (62 years and older) and customers with disabilities with the transition, LBT will be hosting several reduced-fare TAP sign-up events and booths throughout the city.

LBT invites seniors and customers with disabilities in our community to an upcoming event where LBT will assist in completing the reduced fare TAP application and will take the required photo to send along with the application. LBT is processing photos and applications at no cost to those who participate in the event. These types of photos often cost around \$10 at retailers.

“TAP is going to make traveling on LBT and other regional transit systems a lot easier for everyone. We are urging customers with disabilities and seniors to come to one of our events and sign up right away so that their TAP card will arrive in plenty of time before we transition away from paper passes in February 2015,” said Debra Johnson, Deputy CEO, Long Beach Transit. “Our events so far have been really well attended and we hope more of our customers come out so that we can assist as many people as possible.”

LBT will provide the reduced fare TAP application. Customers should bring proof of age (CA ID card, CA driver’s license, Passport, Birth certificate accompanied by photo ID). Customers should also come photo-ready with no hats or sunglasses. LBT will package all the materials obtained during the events and deliver to the TAP office for final processing. Application processing can take up to eight weeks.

Upcoming Long Beach Transit Reduced-Fare TAP Sign-Up Events

VA Hospital

White Cane Safety & Disability Employment Awareness Day

Date: Friday 10/17/14

Time: 10am – 2pm

5901 E. 7th Street

Long Beach 90822

Inside “The Egg” Bldg. 166

Olli (Osher Lifelong Learning Institute)

Date: Saturday 10/18/14

Time: Noon – 2pm

Building HS&D, Room 100 MS-5609

1250 Bellflower Blvd

Long Beach 90840

Park Pacific Towers

Date: Monday, 10/20/14

Time: 10am – 2pm

714 Pacific Avenue

Long Beach 90813

California Recreation Center (McBride Park)

Date: Tuesday 10/21/14

Time: 10:30 am – 1pm

1550 Martin Luther King, Jr. Ave

Long Beach 90813

Citizens Advisory Commission on Disabilities (CACoD)

Disability Employment Awareness Month Celebration

Date: Wednesday 10/22/14

Time: Noon - 3pm

Long Beach Civic Center's Centennial Plaza

(In front of the Main Library in downtown Long Beach)

Long Beach Transit

Dial-A-Lift Department

Date: Thursday 10/23/14

Time: 10:00am – 2pm

1963 E. Anaheim Street

Long Beach 90813

Del Amo Gardens

Date: Monday, 10/27/14

Time: 2pm – 4pm

225 E. Del Amo

Long Beach 90805

Alpert Jewish Community Center

Date: Wednesday 11/5/14

Time: 11am – 2pm

3801 E. Willow Street

Long Beach 90813

For any questions or to receive updates to Reduced Fare TAP signup events, please call Long Beach Transit's friendly Customer Service team at (562) 591-2301 or visit LBT online at www.lbtransit.com.

About Long Beach Transit

Long Beach Transit serves over 28.6 million boarding customers in Long Beach, Lakewood and Signal Hill—as well as portions of Artesia, Bellflower, Carson, Cerritos, Compton, Hawaiian Gardens, Los Alamitos, Norwalk, and Paramount and Seal Beach. Water taxi services via AquaBus and AquaLink are available summer through early fall. For more information visit www.lbtransit.com.

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