

Dear Applicant,

Thank you for your interest in Long Beach Transit Dial-A-Lift. Dial-A-Lift is a premium transportation service reserved for residents of Long Beach, Lakewood, and Signal Hill who are permanently and severely mobility impaired, and unable to use the regular fixed route transit system. Please note that Dial-A-Lift is a “curb to curb” service; passengers will be picked up and dropped off at the curb adjacent to their home or destination.

To apply for Long Beach Transit Dial-A-Lift each applicant should first be a member of Access Services, the ADA (Americans with Disabilities Act) complementary para-transit provider for Los Angeles County. Access Services can be reached at (800) 827-0829. Also, in order to be eligible, all applicants must be at least eighteen (18) years of age and meet the eligibility requirements set forth by Long Beach Transit. Eligibility is not solely based on one’s health alone but on the person’s ability to use the regular fixed route system. Health information will be kept confidential; however in the event of an emergency this information may be referenced for the member’s safety.

Please fill out the attached application completely. After the Membership Application and Physician’s Statement have been completed, please attach a copy of your Access Services eligibility determination letter or copy of Access membership card and mail them to Long Beach Transit, Dial-A-Lift, 1963 E. Anaheim, Long Beach, CA 90813. The application will be reviewed and the applicant will be contacted for an eligibility evaluation. All evaluations will be conducted at the Care OnSite clinic located at 1250 Pacific Ave., Long Beach, CA 90813. The Care OnSite phone number is (562) 437-0831. If it is found that the applicant is eligible and that Dial-A-Lift service is right for them, they will be asked to come to Long Beach Transit for final membership processing.

One may appeal the eligibility decision in writing with an explanation to the Appeals Board. This must be done within thirty days after receiving notification. The decision by the Appeals Board is final.

Long Beach Transit Dial-A-Lift is honored to serve the cities of Long Beach, Lakewood, and Signal Hill. For any other questions regarding the membership process please call the Dial-A-Lift Administrator at (562) 591-8753.

Dial-A-Lift Coordinator

