

U-Pass Program FAQ's

Q: When can I ride?

A: Students: During the semesters you are enrolled

Staff & employees: Year round, uninterrupted

Q: Who can ride Long Beach Transit for free during the promotional period?

A: All part-time and full-time students & staff that are currently enrolled or employed at CSULB.

Q: How do I ride for free?

A: Simply tap your current CSULB issued Student, Faculty or Staff TAP Card at the TAP reader when you board.

Q: Do I need a CSULB I.D. to ride for free?

A: Yes, you must have your CSULB I.D. card in your possession in order to board the bus and tap your CSULB issues TAP Card. The machine will only accept cards proving current CSULB enrollment or employment.

Q: How will riding the bus make a difference for me?

A: You won't have to stress about finding or paying for a parking space or buying gas.

Q: How can I make a difference by riding the bus?

A: Every little bit helps reduce global warming. If you change your commute from car to bus even just twice a week, you will have reduced CO2 emissions by a significant amount.

Q: Where can I ride the bus?

A: Long Beach Transit has several stops on and around the CSULB Campus, and serves Long Beach, Lakewood, Signal Hill, and parts of Artesia, Bellflower, Carson, Cerritos, Compton, Hawaiian Garden, Norwalk, Paramount & Seal Beach.

Q: I've never taken the bus before. How do I ride the bus?

A: Riding the bus is easy. You can plan your trip online with a Trip Planner that will tell you how to get from A to B at www.lbtransit.com or call Long Beach Transit's Customer Information line at 562-591-2301 Monday - Friday 7 am - 6 pm, Saturday 8 am - 3 pm.

